



1501 W. Campus Dr. #B  
Littleton, CO 80120  
[www.sciencematters.tv](http://www.sciencematters.tv)

ph. 303 805-9287  
fax 303 805-9379  
Tax ID # 20-1544159

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## Science Matters Cancellation Policy (effective 8-1-2019)

Science Matters in America makes every attempt to run all clubs and camps. And we know that parents plan their students' activities carefully. However, there are situations in which cancellation is unavoidable. Below is our policy about Science Matters in America and Parent cancellations.

Parent Cancellations – if parents need to cancel an entire club or a camp, clubs and camps are fully refundable subject to the following:

- STEM Club enrollment cancellations less than 2 weeks prior to the first club meeting are subject to a \$10 processing fee.
- Summer Camp cancellations less than 3 weeks before the start of camp are subject to a \$50 cancellation fee.
- Missed days of clubs or camps – refunds are not issued in the event a student is absent or skips a day of club or camp.

Science Matters in America cancellations – in the event a club or camp does not reach enrollment minimums, Science Matters reserves the right to cancel a club or camp. In the event a club or camp is cancelled due to low enrollment, full refunds will be issued via check. The customer has the option to apply a refund to a future club or camp. Because the Science Matters system does not allow for a credit to be carried, the refund must be applied to a new registration at the time of the refund. Otherwise a refund check will be issued.

Weather/School Cancellations - If school is cancelled or dismissed early due to inclement weather or other school/district-related circumstances, clubs will also be cancelled. Every effort will be made to reschedule. In the event Science Matters in America is unable to reschedule a make-up day, refunds will NOT be given.